

BHARAT SANCHAR NIGAM LIMITED
(Website add: www.bsnl.co.in)
APPLICATION FORM FOR CLOSURE/SURRENDER OF TELEPHONE

1. Name of the Subscriber : _____
2. Telephone Number : _____
3. Account Number : _____
4. Type of Telephone : (i)Basic/WLL FWT (ii) WLL Mobile (iii)Cellular Mobile
5. Address of the subscriber : _____

6. Date from which the telephone is required to be closed : _____
7. Reasons for surrender of telephone (Please tick the appropriate reason) : 1. Moving to some other city/Mobile Licensed Service Area
2. Being an additional phone, not required
3. Death of the original allottee
4. Financial constraints
5. Closure of business
6. Taking a Fixed/ Mobile connection from BSNL in place of Mobile/ Landline
7. Taking mobile/fixed telephone from other company
8. Not satisfied with BSNL's service on account of:
a. Billing problems
b. Commercial problems
c. Frequent faults
d. Improper behaviour by BSNL staff
(Please give details)
9. Any other reasons (please specify): _____
8. Address on which refund of security deposit after adjustment of outstanding bill/amount should be sent : _____

9. Contact telephone No., if any : _____

I undertake to pay any amount due to BSNL even after closure of the telephone connection.

Signature of the customer
Name: _____

Receipt

Received an application for closure w.e.f. _____ of Fixed/ Mobile (Pre-paid or Post-paid)/ WLL(M)/FWT telephone connection No. _____ working in the name of Shri/Smt./Ms _____ .Date of receipt of application: _____. Time of receipt _____.

Signature of the officer/
Official with seal